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The State of Maryland's Public

2018 APHN Conference

No conflict of interest

The views expressed in this presentation do not necessarily represent the views of my employer or any other entity

- 1. Discuss the state of Maryland's PHN workforce on building a culture of health
- 2. Discuss barriers to public health nursing practice and strategies to promote public health nursing
- 3. Discuss examples of nurse-led culture of health initiatives

## Background

Health care and public health reforms

☐ Significant changes in how health services are delivered and the role of public health nurses (PHN)

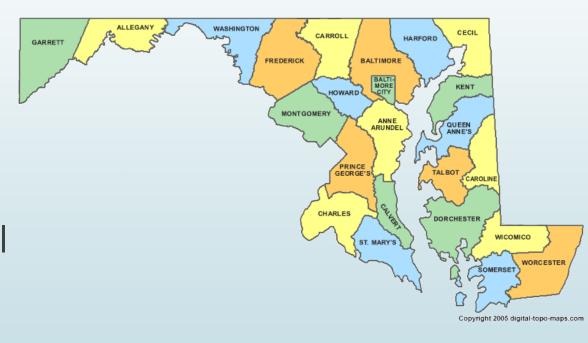
Støte of the PHN workforce

- ☐ The longstanding PHN workforce and infrastructure is aging and diminishing
- PHN work mostly invisible and undocumented



## Maryland's PHN Workforce study

- ☐ Part of the Robert Wood Johnson Foundation Public Health Nurse Leader Project
- ☐ Interviewed nurse leaders from local health departments
- □ Surveyed PHNs and school health nurses (SHN) collectively defined as PHNs for purpose of this study



## **Participation**

#### Interviews

- □ PHN leaders from 19 of the 24 local health departments (79%)
- School health nurse leaders from two county school districts

## Online Survey

- □ 541 respondents (Estimated 37% response rate\*)
  - 490 eligible for data analysis\*\*
  - \* Based on the numbers of nurses reported from the interviews
  - \*\* Data from respondents who responded but declined to answer questions (n=51) were excluded from the data analysis

## Interview Findings Summary

- □ 10 of the 19 (53%) local health departments had a PHN Director position; in 9 of the 10, PHN Director positions were filled
- Many did not have historic workforce data
- Estimated number of PHNs 1446 nurses (based on 19 jurisdictions)
- Estimated number of SHNs 1310.4 FTEs (based on the 2015-2016 Maryland Department of School Education SHN survey data)
- PHN leaders reported overall decreases in number of nursing positions and programs led/staffed by PHNs
- ☐ There was a slight increase in the number of SHNs possibly as a result of new schools and implementation of the one nurse per school policy in some jurisdictions

## **Survey Results**

- ☐ All the Maryland regions were represented
- ☐ Type of license currently held
  - 93% RN, 5% APRN, and 3% LPN
- RN qualifying degree
  - ☐ 45% BSN, 41% AA, 12% Diploma, 2% MSN
- ☐ Highest level of education
  - 40% BSN, 20% AA, 13% MSN, 13% LPN
  - ☐ Less than 1% Doctoral degree, 15% other
- ☐ 24% reported that PHN is a fulfilling career

## Survey Results Cont'd

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Average of years worked as a nurse
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27 years (2 – 56 years)
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■ Average years worked as a PHN

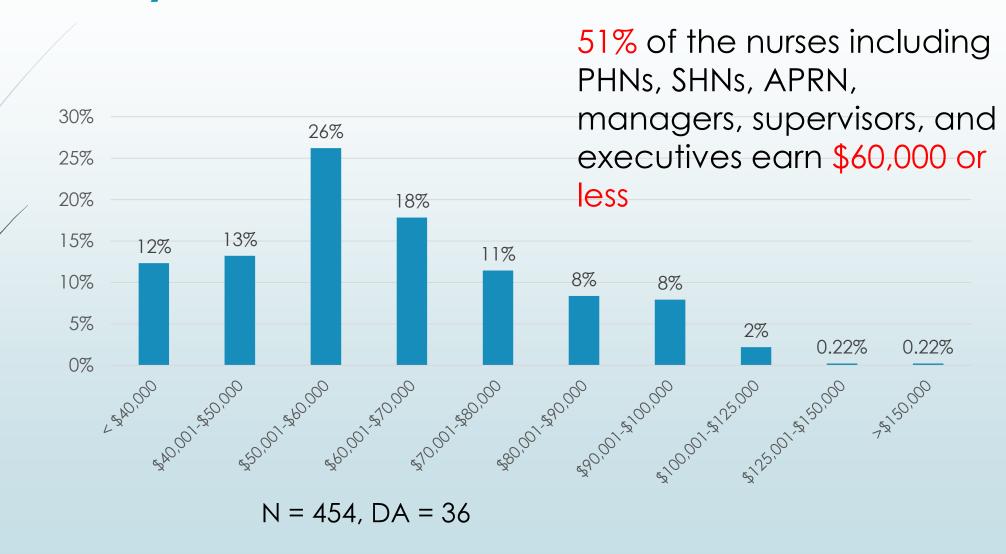
25 years (1-55 years)

■ Average age

54 years (24 – 89 years)

80% are over the age of 46 years

## Survey Results - Overall Salaries



## Results – Barriers to PHN Practice

- □ Financial (25%)
   □ Salary (21%)
   □ Workload and staffing (19%)
   □ Access to resources (13%)
   □ Recognition/respect/morale
- □ Lack of opportunity for advancement (8%)
- ☐ Leadership (8%)
- □ Access to health care for clients (7%)

- (4%)
- ☐ Education (4%)
- ☐ Language barriers (3%)

## Results – Efforts to Promote PHN Practice

- Improve salary and employee benefits (23%)
- ☐ Ensure public health funding and resources (12%)
- Increase PH and PHN awareness (12%)
- Improve education and training opportunities (9%)
- Improve access and services (9%)
- Streamline and standardize policies (7%)
- Showcase PH and PHN value, improve nursing recognition and respect, and PHN engagement (4%)
- Improve leadership, advocacy for PH and PHN issues, and representation - a seat at the table (4%)
- Improve community/stakeholder engagement (3%)



#### **Maryland Culture of Health Exemplars**

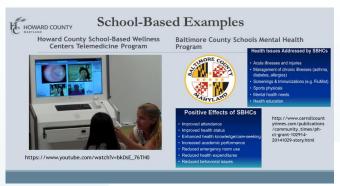


#### Strategies for Promoting a Culture of Health

- Provide education and training opportunities
- Increase awareness: exposure during nursing school, continuing education opportunities, access to educational information, and policies that increase awareness
- \* Engage PHN in decision making and self-engagement
- Improve staffing workload to allow time to promote it and incorporate it into PHN work
- Incentivize it and provide access to funding and resources
- \* Community/stakeholder engagement
- Advocacy and representation











Worcester County Health Department





## PUBLIC HEALTH touches your life in many ways...

	mary ways
6:30AM	Take a shower and brush your teeth with clean water.
	Environmental Health/Well Water
7:00AM	Eat a healthy breakfast with your kids.  Community Health Services/Maternal Child  Health/WIC
7:30AM	Catch the news about how to prepare for a hurricane. Public Health Preparedness/Natural Disasters
8:00AM	Have your infant's hearing tested.  Development Center/Infants & Toddlers Program
8:30AM	Make an appointment for your child's flu shot. Community Health Services/Immunization Clinic
10:00AM	Learn about health care insurance options.  Health Care Connection/Health Insurance
12:30PM	Have lunch at a restaurant that is clean.  Environmental Health/Food Control
2:00PM	Get a call about your child's eye test. School Health/Screenings
3:00PM	Tell your friend about the dental clinic for children.  Development Center/ Dental Clinic
4:30PM	Get breastfeeding support and healthy eating tips.  Community Health Services/Maternal Child  Health/WIC
6:00PM	Attend a program on how to quit smoking.  Behavioral Health/Tobacco Cessation
7:30PM	Read about drug abuse and how to get help.  Behavioral Health/Substance Abuse

## Post-Study Regional Meetings

- ☐ Invited PHNs from all 24 counties to attend one of the five regional meetings
  - ☐ All but two counties attended
- □ 122 nurses participated
  - □ 98 PHNs, 19 SHNs, 5 Other
- Meeting purpose
  - ☐ Present study findings
  - Assessment of current PHN strengths and positioning
  - ☐ SWOT analysis on top four barriers
  - ☐ Develop action steps to address the four barriers

## **Common Areas of Concerns**

- ☐ Absence of a PHN leader position at the Maryland Department of Health
- ☐ PHN/SHN workforce issues
  - Low salaries
  - ☐ Lengthy and complicated hiring policies
  - ☐ Aging workforce with little success in recruiting younger nurses
  - ☐ Lack of leadership skills and succession planning
  - □ Lack of incentives to seek advanced education
  - ☐ Lack of advancement opportunities
  - ☐ Poor recognition, respect, and value for their work
- Educational and training needs
- ☐ Lack of a professional nursing organization home for Maryland PHNs
- Data management challenges
- Poor funding for public health and PHNs



# Group Exercise: SWOT Analysis

Barrier: Lack of PHN Recognition, Respect and Value

- What are the strengths?
- What are the weaknesses?
- What are the opportunities?
- What are the threats?

Use the findings from the SWOT to develop action steps to address this barrier.

17

## Proposed Action Steps from Maryland: Lack of PHN Recognition, Respect and Value

- Advocacy
- Leadership
- Legislation immersion
- Seek formal recognition e.g. Government proclamation on nurses week
- ☐ Create awareness public, health officers, policy makers, legislators, other providers, and other key stakeholders
- ☐ Self promotion in addition to agency promotion
- ☐ Use of social media and other marketing strategies to promote specialty and profession
- ☐ Dissemination of work
- ☐ Join and participate in professional organizations

## **Study Replication**

- ☐ Assess the gaps
- ☐ Assess the available assets
- ☐ Get buy in and engage the key stakeholders
- ☐ Share the findings
- □ Assess the level of post-study interest and keep the group engaged
- ☐ Follow up on action steps
- ☐ Disseminate findings



Stakeholder meetings

Dissemination of findings

Video: <u>A detrimental</u>
<a href="mailto:shortage: Need for Public Health Nurses">shortage: Need for Public Health Nurses</a>



Upcoming webinar: Nurses on boards and advocacy for government workers





- ☐ Continue to disseminate findings
- Complete data analysis and publish report
- ☐ Continue to engage PHNs, SHNs, and other key stakeholders
- Share opportunities and provide support
- Encourage and empower the nurses to disseminate and share their work to increase awareness and promote collaborations and publications

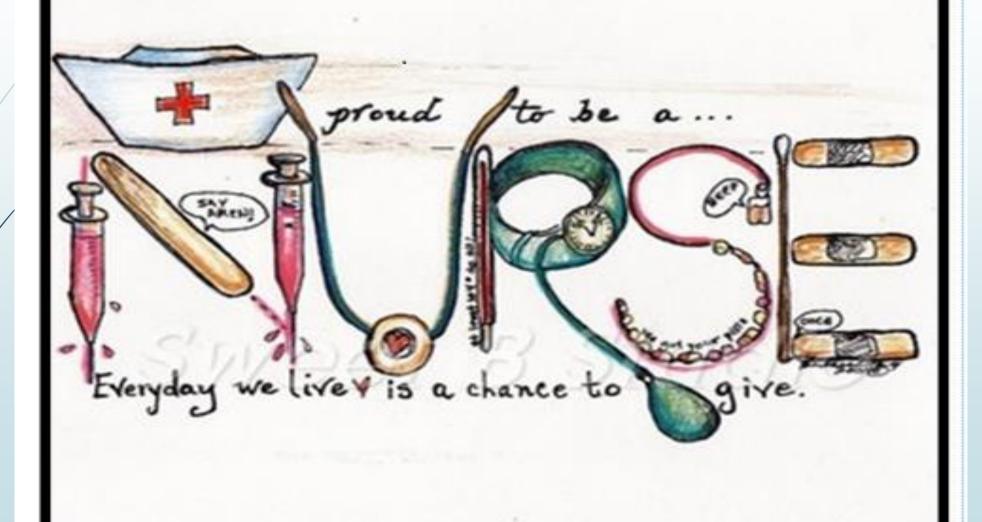
## **Acknowledgements**

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- Maryland Association of School Health Nurses
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- PHNL Study Team
  - □ Dr. Pat McLaine Co-investigator & C/PHN Specialty Director
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  - ☐ Lindsay Gray, MS, RN Research Intern & MS Student
  - ☐ Amy Nahley, RN, BSN, OCN Research Assistant & MS Student
  - ☐ Michelle Spencer, MS, RN Research Assistant & DNP Student
  - ☐ Elizabeth Dicey Research Assistant & BSN Student

### Resources

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# **HAPPY NURSES WEEK**





24

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